

1 providing an account for each said calling party,  
2 wherein said account comprises calling  
3 entitlements;  
4 initiating a communication connection by said  
5 calling party from a calling terminal,  
6 wherein said initiating comprises a  
7 communication request by said calling party;  
8 identifying said calling party;  
9 analyzing said communication request to determine  
10 parameters; and  
11 comparing said parameters to said entitlements to  
12 determine whether said calling party is  
13 entitled to a communication between said  
14 called party and said calling party.

15  
16 3. A method according to claim 2, wherein said method  
17 further comprises the step of:

18 establishing said communication based on said  
19 comparing.  
20

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1 4. A method according to claim 2, wherein said method  
2 further comprises the steps of:

3 placing said calling party on hold;  
4 establishing communication with said called  
5 party;  
6 calculating a rate to charge said called party  
7 for said communication;  
8 announcing said rate to said called party;  
9 prompting said called party for acceptance or  
10 refusal of said rate;  
11 receiving a response from said called party; and  
12 establishing communication between said calling  
13 party and said called party based on said  
14 response.

15  
16 5. A method according to claim 2, wherein said comparing  
17 comprises the step of:

18 determining whether said calling party has an  
19 active account;

20 wherein said communication is denied if said  
21 determining returns a negative result.  
22  
23

1 6. A method according to claim 2, wherein said comparing  
2 comprises the steps of:

3 identifying said calling terminal; and  
4 determining whether said calling party is  
5 entitled to use said calling terminal;  
6 wherein said communication is denied if said  
7 determining returns a negative result.

8  
9 7. A method according to claim 3, wherein said  
10 establishing comprises the steps of:

11 initiating a second communication connection; and  
12 bridging said communication connection with said  
13 second communication connection.

14  
15 8. A method according to claim 2, wherein said  
16 establishing comprises the steps of:

17 placing said calling party on hold;  
18 initiating connection with said called party;  
19 detecting completion of said connection;  
20 providing identification of said calling party to  
21 said called party;  
22 prompting said called party for acceptance or  
23 refusal of communication with said calling

1 party; and  
2 receiving a response from said called party to  
3 said prompting;  
4 wherein said response determines whether said calling  
5 party and said called party are connected.

6  
7 9. A method according to claim 2, wherein said method  
8 further comprises the step of:

9 providing said called party with an option to  
10 prohibit any future calls from said calling  
11 party.

12  
13 10. A method according to claim 2, wherein said method  
14 further comprises the step of:

15 providing said called party with an option to  
16 prohibit future calls from the location of  
17 said calling party.

18  
19 11. A method according to claim 2, wherein said method  
20 further comprises the step of:

21 replaying a call origination message to said  
22 called party.  
23

1 12. A method according to claim 2, wherein said account  
2 contains data representative of telephone numbers.  
3

4 13. A method according to claim 2, wherein said account  
5 contains data representative of personal identities.  
6

7 14. A method according to claim 3, wherein said account  
8 contains data indicating whether to record said  
9 communication by said calling party.

11 15. A method according to claim 3, wherein said account  
12 contains data indicating whether to record said  
13 communication to said called party.  
14

15 16. A method according to claim 3, wherein said account  
16 contains data indicating whether to monitor said  
17 communication by said calling party.  
18

19 17. A method according to claim 3, wherein said account  
20 contains data indicating whether to monitor said calling  
21 party terminal.  
22  
23

1 18. A method according to claim 3, wherein said account  
2 contains data indicating whether to monitor said  
3 communication to predetermined telephone numbers.

4  
5 19. A method according to claim 3, wherein said account  
6 contains data indicating whether to monitor said  
7 communication to said called party.

8  
9 20. A method according to claim 3, wherein said account  
10 contains data indicating called parties to whom  
11 communications should be not recorded.

12  
13 21. A method according to claim 3, wherein said method  
14 further comprises the step of:

15 providing administrative control to initiate  
16 recording of said communication.

17  
18 22. A method according to claim 3, wherein said method  
19 further comprises the step of:

20 providing administrative control to initiate  
21 administrative monitoring of said  
22 communication.

1 23. A method according to claim 3, wherein said method  
further comprises the step of:

3 providing administrative control to terminate  
said communication.

24. A method according to claim 3, wherein said method  
further comprises the step of:

7 monitoring said communication for fraud detection  
8 events.  
9

10  
11 25. A method according to claim 2, wherein said method  
12 further comprises the step of:

13 providing calling party classes, said classes  
14 determining levels of entitlement;  
15 wherein said communication request is selectively  
16 granted or denied based on the class of said calling party.  
17

18 26. A method according to claim 3, wherein said method  
19 further comprises the step of:

20 storing in said account data representative of  
21 said communication.  
22  
23

1 27. A method according to claim 3, wherein said method  
2 further comprises the step of:

3 storing keywords in said account.  
4

5 28. A method according to claim 27, wherein said method  
6 further comprises the step of:

7 monitoring said communication for said keywords.  
8

9 29. A method according to claim 3, wherein said  
10 identifying comprises biometric voice verification.

11 30. A method according to claim 29 wherein said biometric  
12 voice verification occurs continuously during said  
13 communication.  
14

15 31. A method according to claim 29, wherein said biometric  
16 voice verification comprises the steps of:  
17

18 digitizing a first sample of said calling party;

19 storing said first sample;

20 digitizing a second sample of said calling party

21 from said communication;

22 storing said second sample; and

23 comparing said first sample to said second sample



1 for verifying identification of said calling  
2 party.

3  
4 32. A method according to claim 29, wherein said biometric  
5 voice verification comprises the steps of:

6 digitizing a first sample of said called party;

7 storing said first sample;

8 identifying said called party;

9 digitizing a second sample of said called party

10 from said communication;

11 storing said second sample; and

12 comparing said first sample to said second sample

13 second sample for verifying identification

14 of said called party.

15  
16 33. A method according to claim 28, wherein said biometric  
17 voice verification comprises the steps of:

18 identifying said called party;

19 digitizing a first sample of said calling party;

20 storing said first sample;

21 digitizing a second sample of said called party;

22 storing said second sample;

23 digitizing a third sample of said communication;

1 storing said third sample; and  
2 comparing said first sample and said second  
3 sample to said third sample.  
4

5 34. A method according to claim 33, wherein said  
6 comparing detects unauthorized parties to said  
7 communication.  
8

9 35. A method of managing institutional telephone activity  
10 between a calling party and a called party, wherein said  
11 method comprises the steps of:

12 providing a plurality of calling terminals, a  
13 plurality of telephone lines, an  
14 administrative database, an administrative  
15 interface, wherein said database comprises  
16 an individual account for each calling party  
17 and wherein each said account provides  
18 individual entitlements to each said calling  
19 party;

20 placing a communication request from one of said  
21 calling terminals by said calling party to a  
22 called party, wherein said placing comprises  
23 the step of entering numeric data into one

1 of said calling terminals;  
2 accepting said communication request;  
3 identifying said calling party;  
4 analyzing said communication request to determine  
5 parameters;  
6 comparing said parameters with said entitlements;  
7 and  
8 conditionally establishing communication between  
9 said called party and said calling party.

10  
11 36. A method according to claim 35, wherein said method  
12 further comprises the steps of:

13 providing a digital recording buffer and a  
14 digital mass storage device;  
15 monitoring said system for active calls; and  
16 recording said active calls in said buffer.

17  
18 37. A method according to claim 36, wherein said recording  
19 is continuous.  
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21  
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23